

# NEWS RELEASE



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**FOR IMMEDIATE RELEASE**

## **Phoenix Pay System Problems Affect Opinion of Trudeau Government**

Toronto, June 12<sup>th</sup> – In a random sampling of public opinion taken by The Forum Poll™ amongst 1483 Canadian voters, more than half are at least somewhat familiar (55%) with the Federal Government’s Phoenix Pay System. Just under a quarter (24%) say they are very aware of it, while almost a third (31%) say they are at least somewhat aware. More than a quarter (28%) have no familiarity at all with Phoenix, while (16%) say they do not know.

### **Most who know about it either don’t care, or feel it’s changed their opinion negatively**

Of those at least somewhat aware of the Phoenix Pay System, only (5%) say their opinion of the government became more positive in response. More than 4 in 10 (44%) said their opinion of the government was not affected by Phoenix, and the same proportion (44%) say their opinion became more negative. (7%) said they don’t know.

Respondents most likely to say their opinion of the government changed negatively in response to Phoenix include those aged 35-44 (50%), 45-54 (47%), earning \$60,000-\$80,000 (48%) or \$80,000-\$100,000 (51%), living in Alberta (53%), supporting the Conservatives (63%), with a college/university (46%) or post-graduate degree (48%).

“More than half have heard something about the issues the Federal Government is having with the Phoenix Pay System, and while a large proportion say that the situation has negatively affected their opinion of the Liberals, it’s not all bad, as the same proportion doesn’t really care,” said Dr. Lorne Bozinoff, President of Forum Research.

Lorne Bozinoff, Ph.D. is the president and founder of Forum Research. He can be reached at [lbozinoff@forumresearch.com](mailto:lbozinoff@forumresearch.com) or at (416) 960-9603.

### **MEDIA INQUIRIES:**

Lorne Bozinoff, President  
[lbozinoff@forumresearch.com](mailto:lbozinoff@forumresearch.com)  
416.960.9603

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**FORUM  
RESEARCH**

180 Bloor Street W., #1400  
Toronto, ON M5S 2V6  
T 416.960.9600  
F 416.960.9602  
[forumresearch.com](http://forumresearch.com)

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Lorne Bozinoff, President  
lbozinoff@forumresearch.com  
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## Methodology

The Forum Poll™ was conducted by Forum Research with the results based on an interactive voice response telephone survey of 1483 randomly selected Canadian Voters. The poll was conducted June 6-8, 2017.

Results based on the total sample are considered accurate +/- 3%, 19 times out of 20. Subsample results will be less accurate. Margins of error for subsample (such as age, gender) results are available at [www.forumresearch.com/samplestim.asp](http://www.forumresearch.com/samplestim.asp)

Where appropriate, the data has been statistically weighted by age, region, and other variables to ensure that the sample reflects the actual population according to the latest Census data.

This research is not necessarily predictive of future outcomes, but rather, captures opinion at one point in time. Actual results will depend on the parties' abilities to get their voters out. Forum Research conducted this poll as a public service and to demonstrate our survey research capabilities. Forum houses its poll results in the Data Library of the Department of Political Science at the University of Toronto.

With offices across Canada and around the world, 100% Canadian-owned Forum Research is one of the country's leading survey research firms. This Forum Poll™ and other polls may be found at Forum's poll archive at [www.forumresearch.com/polls.asp](http://www.forumresearch.com/polls.asp)



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## Awareness of the Phoenix Pay System

Please rate your awareness of the Federal Government's phoenix pay system?

### Age/Gender

%	Total	18-34	35-44	45-54	55-64	65+	Male	Female
<b>Sample</b>	<b>1483</b>	<b>234</b>	<b>191</b>	<b>218</b>	<b>334</b>	<b>506</b>	<b>769</b>	<b>681</b>
Very aware	24	20	26	24	29	26	27	22
Somewhat aware	31	31	29	33	31	31	32	29
Not at all aware	28	36	29	26	22	24	26	31
Don't know	16	14	16	17	18	19	15	18

### Income

%	Total	<\$20K	\$20-\$40K	\$40-\$60K	\$60-\$80K	\$80-\$100K	\$100-\$250K
<b>Sample</b>	<b>1483</b>	<b>150</b>	<b>233</b>	<b>243</b>	<b>172</b>	<b>146</b>	<b>240</b>
Very aware	24	18	20	25	26	31	27
Somewhat aware	31	21	33	31	34	31	38
Not at all aware	28	33	27	29	22	25	28
Don't know	16	28	20	15	18	12	7

### Education

%	Total	Secondary school or less	Some college or university	Completed college or university	Post graduate studies
<b>Sample</b>	<b>1483</b>	<b>256</b>	<b>399</b>	<b>562</b>	<b>266</b>
Very aware	24	18	19	27	33
Somewhat aware	31	26	31	32	32
Not at all aware	28	34	31	27	22
Don't know	16	22	19	14	13



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 lbozinoff@forumresearch.com  
 416.960.9603

**Region**

%	Total	ATL	QC	ON	MB/SK	AB	BC
<b>Sample</b>	<b>1483</b>	<b>104</b>	<b>356</b>	<b>545</b>	<b>126</b>	<b>157</b>	<b>195</b>
Very aware	24	23	33	24	17	19	19
Somewhat aware	31	39	27	31	38	30	30
Not at all aware	28	27	15	32	31	34	37
Don't know	16	11	25	13	14	17	14

**Voter Intention**

%	Total	Conservative	Liberal	New Democratic	Green	Bloc Quebecois	Other
<b>Sample</b>	<b>1483</b>	<b>492</b>	<b>526</b>	<b>182</b>	<b>104</b>	<b>69</b>	<b>34</b>
Very aware	24	22	26	25	23	28	30
Somewhat aware	31	30	34	32	28	21	21
Not at all aware	28	30	26	27	37	20	30
Don't know	16	17	14	16	13	30	18



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 Toronto, ON M5S 2V6  
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**Opinion changes based on Phoenix**

*Based on what you have seen or heard about the phoenix pay system, how has your opinion of the Federal Government changed?*

**[BASE: Aware of Phoenix]**

**Age/Gender**

%	Total	18-34	35-44	45-54	55-64	65+	Male	Female
Sample	841	126	105	125	200	285	461	358
Opinion became more positive	5	6	6	5	3	4	4	5
Opinion did not change	44	54	38	42	46	38	45	44
Opinion became more negative	44	33	50	47	44	46	45	41
Don't know	7	7	6	6	7	13	5	10

**Income**

%	Total	<\$20K	\$20-\$40K	\$40-\$60K	\$60-\$80K	\$80-\$100K	\$100-\$250K
Sample	841	61	126	141	102	93	155
Opinion became more positive	5	9	5	4	2	3	8
Opinion did not change	44	52	47	51	42	36	45
Opinion became more negative	44	26	36	39	48	51	43
Don't know	7	13	12	6	7	9	4

**Education**

%	Total	Secondary school or less	Some college or university	Completed college or university	Post graduate studies
Sample	841	113	212	342	174
Opinion became more positive	5	10	4	4	6
Opinion did not change	44	47	43	45	42
Opinion became more negative	44	32	41	46	48
Don't know	7	11	11	6	4



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**Region**

%	Total	ATL	QC	ON	MB/SK	AB	BC
Sample	841	63	216	311	68	81	102
Opinion became more positive	5	3	5	3	7	6	9
Opinion did not change	44	53	50	43	45	31	38
Opinion became more negative	44	35	40	46	41	53	44
Don't know	7	9	5	7	7	11	9

**Voter Intention**

%	Total	Conservative	Liberal	New Democratic	Green	Bloc Quebecois	Other
Sample	841	259	335	103	53	38	19
Opinion became more positive	5	2	8	1	7	3	8
Opinion did not change	44	29	56	41	47	53	31
Opinion became more negative	44	63	27	54	39	41	56
Don't know	7	6	9	4	7	3	4



For more information:  
 Lorne Bozinoff, Ph.D.  
 President  
 Forum Research Inc.  
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 Fax: (416) 960-9602  
 E-mail: [lbozinoff@forumresearch.com](mailto:lbozinoff@forumresearch.com)

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