

NEWS RELEASE



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FOR IMMEDIATE RELEASE

Majority Say Andy Byford Effective as TTC CEO

Some see departure as an opportunity, but the plurality expects no change

Toronto, November 23rd – In a random sampling of public opinion taken by The Forum Poll™ among 843 Toronto voters, more than half (TOP2: 53%) say that Andy Byford was effective as CEO of the Toronto Transit Commission, with a quarter (25%) saying that he was very effective.

A quarter (BTM2: 26%) say that he was ineffective as CEO of the TTC, with just under one-sixth (13%) saying he was very ineffective.

2 in 10 (21%) said they do not know.

Respondents most likely to say Byford was effective include those aged 65+ (62%), males (57%), the most wealthy (64%), with a post-graduate degree (62%), that either drives (53%) or takes public transit (56%) to work or school, living in the former city of Toronto (58%), East York (56%), North York (56%), and supporting the Liberals (61%).

Respondents most likely to say Byford was ineffective include those earning \$40-60,000 (36%), with some college/university (26%) or a college/university degree (29%), living in York (35%, n=64), and supporting the Green Party (37%).

Plurality thinks Byford's departure is neither positive nor negative

Almost half (46%) says that a change in leadership at the TTC will have neither a positive, nor negative effect on transit in Toronto.

2 in 10 (21%) say that a change in leadership will actually have a positive effect on Toronto transit, while just over one-tenth (12%) say that the change in leadership will have a negative effect on transit in the city.

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“The majority of Torontonians think that Andy Byford was an effective CEO of the TTC during his tenure,” said Dr. Lorne Bozinoff, President of Forum Research, “but almost half say a change in leadership will have no effect on the TTC. It seems that while most think Byford did a good job as CEO, they may feel that the position’s ability to make a difference on Transit in the city, is limited.”



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“The majority of Torontonians think that Andy Byford was an effective CEO of the TTC during his tenure,” said Dr. Lorne Bozinoff, President of Forum Research, “but almost half say a change in leadership will have no effect on the TTC. It seems that while most think Byford did a good job as CEO, they may feel that the position’s ability to make a difference on Transit in the city, is limited.”

Lorne Bozinoff, Ph.D. is the president and founder of Forum Research. He can be reached at lbozinoff@forumresearch.com or at (416) 960-9603.

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Methodology

The Forum Poll™ was conducted by Forum Research with the results based on an interactive voice response telephone survey of 843 randomly selected Toronto Voters. The poll was conducted November 21st and 22nd, 2017.

Results based on the total sample are considered accurate +/- 3%, 19 times out of 20. Subsample results will be less accurate. Margins of error for subsample (such as age, gender) results are available at www.forumresearch.com/samplestim.asp

Where appropriate, the data has been statistically weighted by age, region, and other variables to ensure that the sample reflects the actual population according to the latest Census data.

This research is not necessarily predictive of future outcomes, but rather, captures opinion at one point in time. Forum Research conducted this poll as a public service and to demonstrate our survey research capabilities. Forum houses its poll results in the Data Library of the Department of Political Science at the University of Toronto.

With offices across Canada and around the world, 100% Canadian-owned Forum Research is one of the country's leading survey research firms. This Forum Poll™ and other polls may be found at Forum's poll archive at forumpoll.com.



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Andy Byford

Andy Byford has stepped down as the CEO of the TTC. In your opinion, how effective or ineffective was Andy Byford in this role?

Age/Gender

%	Total	18-34	35-44	45-54	55-64	65+	Male	Female
Sample	843	140	131	161	156	255	406	412
NET: TOP2	26	29	29	26	24	15	30	21
NET: BTM2	53	54	46	50	58	62	57	51
Very ineffective	13	14	18	14	8	7	15	10
Somewhat ineffective	13	15	11	11	16	8	15	10
Somewhat effective	28	33	25	26	28	25	31	26
Very effective	25	21	21	24	31	38	26	25
Don't know	21	17	25	24	18	22	13	29

Income

%	Total	<\$20K	\$20-\$40K	\$40-\$60K	\$60-\$80K	\$80-\$100K	\$100-\$250K
Sample	843	68	97	84	96	110	184
NET: TOP2	26	30	29	36	26	23	16
NET: BTM2	53	25	52	51	46	57	64
Very ineffective	13	20	13	13	7	16	9
Somewhat ineffective	13	10	16	23	18	6	8
Somewhat effective	28	5	26	28	25	31	35
Very effective	25	20	26	23	22	25	30
Don't know	21	45	20	13	28	21	19

Education

%	Total	Secondary school or less	Some college or university	Completed college or university	Post graduate degree
Sample	843	108	181	314	240
NET: TOP2	26	22	26	29	22
NET: BTM2	53	47	48	51	62
Very ineffective	13	12	12	15	13
Somewhat ineffective	13	10	14	14	10
Somewhat effective	28	20	26	26	35
Very effective	25	27	22	25	28
Don't know	21	31	26	19	15

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Region

%	Total	Former City of Toronto	East York	North York	Etobicoke	York	Scarborough
Sample	843	310	64	153	127	51	138
NET: TOP2	26	24	30	25	28	35	23
NET: BTM2	53	58	56	56	48	39	52
Very ineffective	13	10	14	12	15	19	14
Somewhat ineffective	13	13	16	13	13	17	9
Somewhat effective	28	32	23	25	28	26	28
Very effective	25	26	34	31	20	13	24
Don't know	21	18	14	19	24	26	25

Method of Travel to Work/School

%	Total	Private vehicle	Public transit	Bicycle	Walking	Some other way	Don't travel to work or school
Sample	843	312	214	42	59	19	197
NET: TOP2	26	28	22	21	40	41	21
NET: BTM2	53	53	56	51	40	46	53
Very ineffective	13	16	7	13	26	23	12
Somewhat ineffective	13	12	15	8	14	18	9
Somewhat effective	28	30	30	29	19	22	22
Very effective	25	24	27	23	20	24	31
Don't know	21	19	22	27	20	13	26



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Provincial voting intention

%	Total	Progressive Conservative	Liberal	New Democratic	Green	Another Party	Undecided
Sample	843	254	275	171	56	22	65
NET: TOP2	26	27	16	32	37	48	20
NET: BTM2	53	57	61	50	40	42	37
Very ineffective	13	15	6	20	13	10	16
Somewhat ineffective	13	12	10	12	24	37	5
Somewhat effective	28	34	26	29	16	42	15
Very effective	25	23	35	21	25	0	22
Don't know	21	16	23	18	22	11	43



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Effect on transit

In your opinion, will a change in leadership at the TTC have a positive effect or a negative effect on transit in Toronto?

Age/Gender

%	Total	18-34	35-44	45-54	55-64	65+	Male	Female
Sample	843	140	131	161	156	255	406	412
NET: TOP2	21	23	17	23	22	17	20	21
NET: BTM2	13	10	15	17	8	11	15	11
Very positive	7	8	6	10	7	4	6	7
Somewhat positive	13	15	11	13	16	13	13	14
Neither positive nor negative	46	50	48	41	46	43	49	44
Somewhat negative	8	6	9	12	7	8	10	7
Very negative	4	4	6	5	1	4	5	4
Don't know	20	17	20	18	23	28	17	24

Income

%	Total	<\$20K	\$20-\$40K	\$40-\$60K	\$60-\$80K	\$80-\$100K	\$100-\$250K
Sample	843	68	97	84	96	110	184
NET: TOP2	21	25	21	23	27	20	14
NET: BTM2	13	15	16	5	7	16	14
Very positive	7	9	5	6	9	12	5
Somewhat positive	13	15	17	17	18	8	9
Neither positive nor negative	46	34	47	51	46	40	51
Somewhat negative	8	10	13	3	6	5	8
Very negative	4	6	3	3	0	10	6
Don't know	20	26	15	21	20	24	22



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%	Total	Secondary school or less	Some college or university	Completed college or university	Post graduate degree
Sample	843	108	181	314	240
NET: TOP2	21	27	29	18	15
NET: BTM2	13	16	11	10	16
Very positive	7	13	6	5	8
Somewhat positive	13	14	23	13	7
Neither positive nor negative	46	31	41	52	50
Somewhat negative	8	7	8	7	10
Very negative	4	9	3	3	5
Don't know	20	26	20	20	20



Region

%	Total	Former City of Toronto	East York	North York	Etobicoke	York	Scarborough
Sample	843	310	64	153	127	51	138
NET: TOP2	21	19	15	17	24	26	24
NET: BTM2	13	11	16	11	15	3	16
Very positive	7	7	11	6	6	6	8
Somewhat positive	13	12	4	10	18	19	16
Neither positive nor negative	46	45	52	50	44	52	42
Somewhat negative	8	8	11	7	9	1	11
Very negative	4	3	6	4	6	2	5
Don't know	20	24	16	23	16	19	18

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NET: BTM2	13	13	12	13	17	19	10
Very positive	7	6	9	4	13	6	5
Somewhat positive	13	12	17	8	11	12	12
Neither positive nor negative	46	51	42	37	49	47	45
Somewhat negative	8	9	7	5	12	4	7
Very negative	4	4	4	8	4	15	3
Don't know	20	18	20	39	10	15	29

Provincial voting intention

%	Total	Progressive Conservative	Liberal	New Democratic	Green	Another Party	Undecided
Sample	843	254	275	171	56	22	65
NET: TOP2	21	22	21	22	9	33	13
NET: BTM2	13	11	15	9	10	18	18
Very positive	7	9	6	5	4	31	4
Somewhat positive	13	13	15	17	5	2	10
Neither positive nor negative	46	49	41	48	63	41	42
Somewhat negative	8	7	9	7	5	14	15
Very negative	4	4	6	3	5	3	3
Don't know	20	18	23	20	18	9	26

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